

Accessing iKnowMed

This document instructs clinicians on how to access a patient's medical documentation that has occurred in the external iKnowMed EMR.

1. Open the patient's chart using **Chart** activity or the **Patient Encounter** activity.
2. Click on the **More** activities button. The down-caret at the top right of screen)
3. Select "**BRCC iKM**" from the drop down menu.

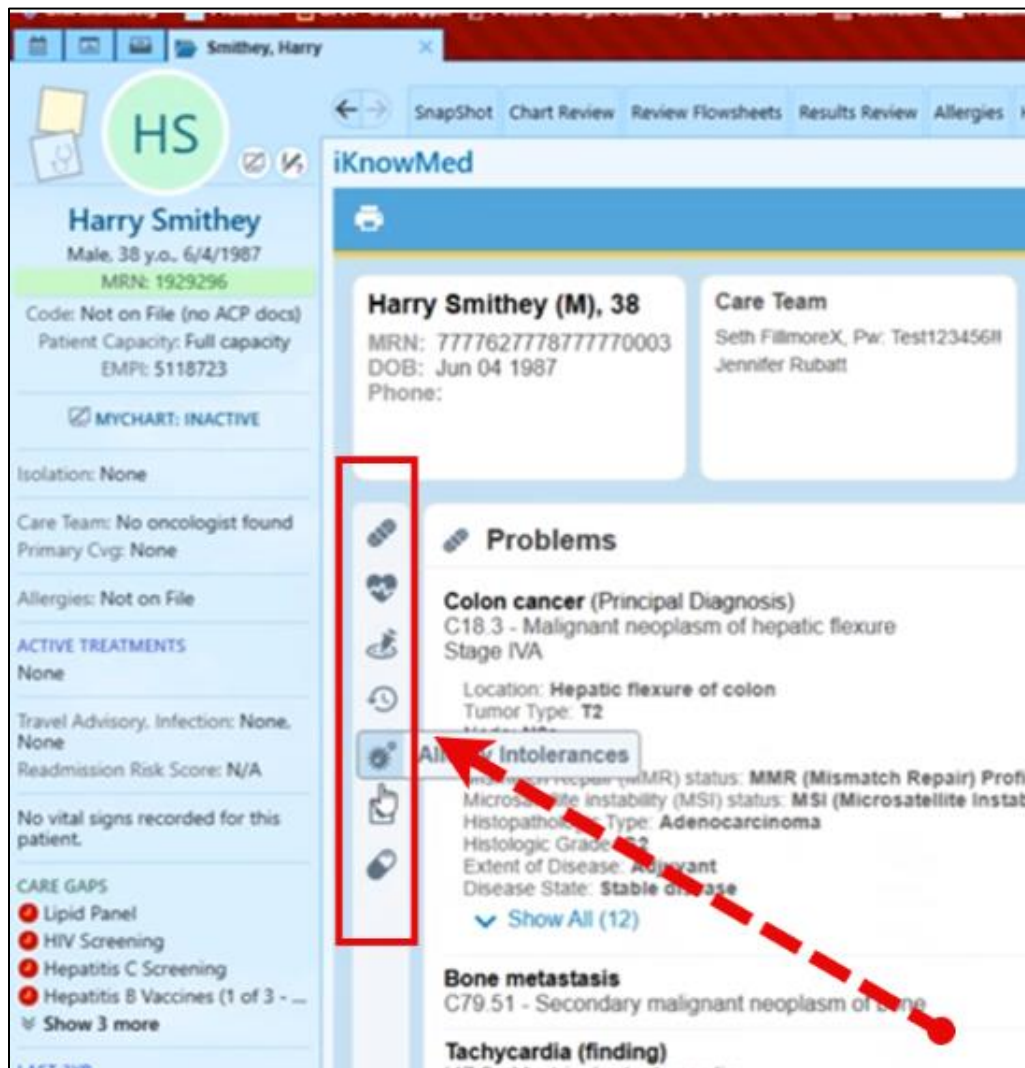


Note: You can click the pin icon to the right of the "BRCC iKM" selection on this menu. This will add it to your list of default activities and it will be available each time you open a patient's chart.

The system will search for the patient in the external iKnowMed database. **This may take a few moments to return a match.**

Note: The system matches on Name, DOB, and Gender. These must be exact matches between both systems for the patient to display.

If a match is returned, the iKnowMed information will display. You can navigate to available information using the navigation buttons on the left-hand side of the activity.



Header text

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If a patient is not found, a “**No matching patient found**” message will display.

No matching patient found

Please follow your internal protocol to reach out to the practice in question to resolve for any patient match discrepancy.